RTILink.com two factor authentication

Two factor authentication requires a second form of authentication when logging in along with a password. RTILink.com uses Google Authenticator to provide the second form of authentication. Google Authenticator is an app that will run on your phone (Apple or Android).

Clinic administrators

Clinic administrators can **require** the use of Google Authenticator by all of the clinicians in their clinic by following these steps:

1. Download the Google Authenticator app to your phone so that you have it ready
2. Ensure that other clinicians are aware that they will be required to use Google Authenticator and ask them to also install the app on their phone
3. Log in to RTILink.com
4. Click on "Clinic" in the main RTILink.com menu as shown below:

5. Check the "Enforce Google Authenticator" check box in your clinic settings as shown below:

The next time you or another clinician logs into RTILink.com you will be taken through the Google Authenticator set up process.

EN218589 Feb 2016

Clinicians

Clinicians can individually opt into using Google Authenticator even if it is not being required by your clinic. Follow these steps:

1. Download the Google Authenticator app to your phone so that you have it ready
2. Click on Preferences as shown below:

3. Check the Google Authenticator check box as shown below:

The next time you log into RTILink.com you will be taken through the Google Authenticator set up process.